

OAK TRAINING

360 Degree Feedback
Auditing
Benchmarking
Change Management
Coaching/Mentoring
Competencies and The Organisation
Creative Problem Solving
Customer Relationship Management
Effective Complaints Handling
Effective Meetings
Effective Team Working
Employee Absenteeism
Employee Motivation
Enterprise Dynamics
Facilitation Skills
Group Dynamics
HRM - Recruitment
Human Resource Management
Interpersonal Skills
Interviewing Skills
Introduction to Strategic Management
Job Analysis For Beginners
Job Design
Leadership
Leadership & Delegation
Leadership & Influence
Managing Conflict
Marketing
Negotiation Skills
Organizational Behaviour
Organizational Culture
Organizational Issues
Organizational Structure
Performance Appraisal
Personal Productivity
Presentation Skills
Project Management
Quality Management Systems
Selling Services
Strategic Decision Making
Strategic Management & Measurement
Strategy, Leadership & Culture
Stress Management
Technical Report Writing
Telesales- - Selling Over The Phone
The Customer Driven Organization
The Excellent Organisation
The New Change Leader
The New Manager
The Work Organisation
Time Management
Training Needs Analysis

How Oak Training Can Work For You

With satisfied customers worldwide, we work hard at providing the right training solution for you.

Choice

Over 50 Organizational, Management and Employee training modules available.

Return on Investment

All training must demonstrate a clear return on investment in the areas of *Cost*, *Change* and *Impact*. At only \$119.95 per module, clear demonstratable behavioral learning objectives and no restrictions or contracts attached we believe we cannot be matched in value for money.

By Industry For Industry Philosophy

All of our training has been designed and tested by senior executives, operating within high performance organizations, who have successfully positioned their organizations for the future by maximizing internal capacity.

Business Needs Driven

At Oak Training we work closely with our clients to ensure that our training focuses directly on the business needs of their organisation.

Value-Add Solutions

All of our training contains ready-to-implement solutions that can be easily applied to any organisation.

Customer Satisfaction

We strongly believe in ongoing consultation with our clients, from the initial analysis of your needs through the design, delivery and evaluation stages. From start to finish, we will support your organization in the most knowledgeable and professional manner possible.

For Further Information

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